





# ADAPTING TO THE **NEW NORMAL**

In a world where people have less and less time, giving them back time when they visit your store can not only improve customer experience, but can also help build brand loyalty and trust.

As customers come back to stores and we adapt to the "new normal", retailers are looking for ways to attract customers, develop relationships and provide customers a good experience when they visit their store.

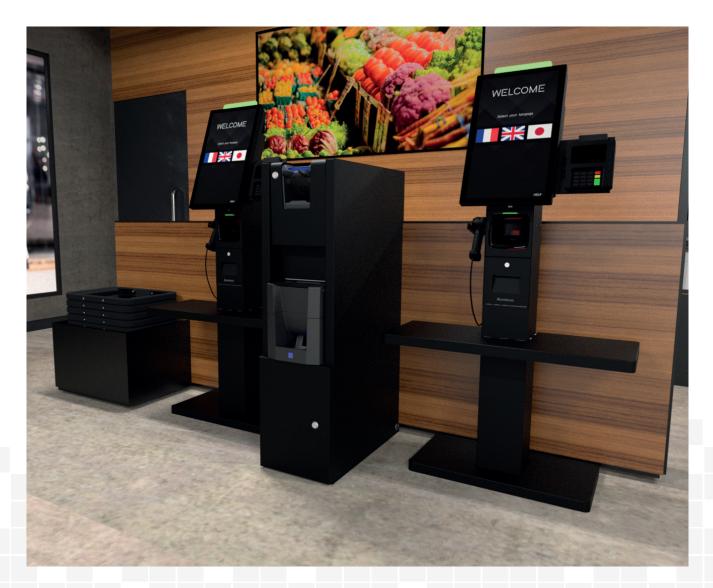
Traditionally, cash payment has been at the store counter. But retailers are now looking for ways to improve how they continue to serve their customers in the most efficient, safe, and secure way.



### GAINING SIGNIFICANT EFFICIENCY

More and more, self-payment stations are becoming a frequent fixture in many of our lives. Whether in a supermarket, airport, convenience store or food outlet; selfpayment stations offer businesses a quick and easy way for their customers to pay for services and purchases in-store, helping reduce queues at the counter.

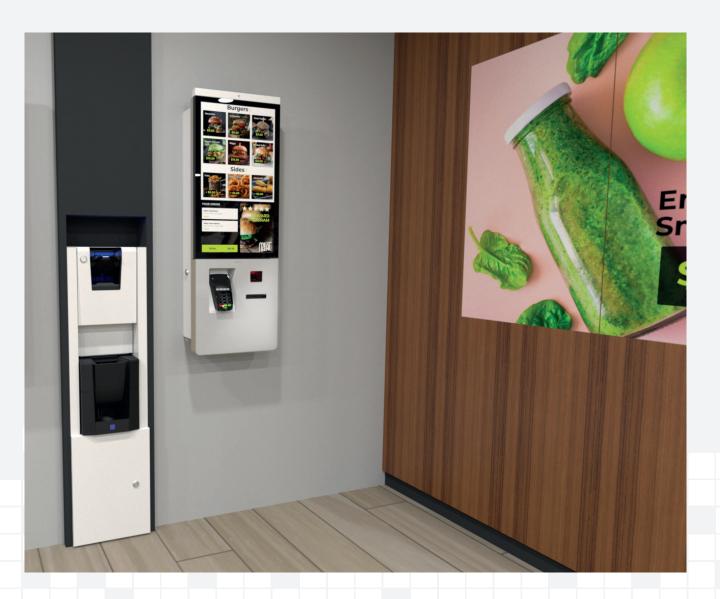
By introducing technology that automates payments, significant efficiency gains can be realised. Many transactions can be moved from the counter towards the self-service environment, allowing staff to concentrate on customer service and delivering a better experience in the store.



## FOR THE BENEFIT OF BOTH YOUR STAFF AND CUSTOMERS

For your customers, the payment for goods or services is often the last experience they have with your brand. Self-payment technology can help them pay and leave the store quickly, without having to wait in line. Concerns customers may have about coming into close contact with staff are eliminated and they can be confident paying in cash.

For your staff, they can be relieved from non-productive and stressful activities. Self-payment stations can help improve efficiency in order to manage queues. There is no need for staff to handle cash and therefore errors and discrepancies can be eliminated.



### INTRODUCING CI-HYBRID 15 PAYMENT STATION

CI-Hybrid 15 from Glory provides an easy and flexible solution for installing a cash recycling device at the point-of-sale. Payment can be moved away from the main counter and frees up staff time to dedicate to more value-add activities.



**Complete solution** Both note and coin recycling technology deployed into a payment station



Improves hygiene Improves hygiene in locations where cash and food are handled



Customer satisfaction Reduced queues and waiting times at the counter



Easy to use Ideal solution for a payment station as it's simple to use



Simple integration No need to modify existing store furniture or layout



**Compact foot print** Can be installed even in the smallest retail stores



Store efficiency Basic transactions are handled at the payment station enabling staff to focus on added-value activities



Improves productivity Quick, automated acceptance of customer payments and change provision

### As part of our CASHINFINITY<sup>™</sup> solution, CI-Hybrid 15 is stylishly designed and is easy to integrate, without modification into existing store layouts.

	CI-5B (banknote recycler)	CI-10C (coin recycler)
Dimensions (W $\times$ D $\times$ H)		4 × 1225.5 mm 27.9" × 48.2")
Weight	183kg / 403 lbs.	
	Cabinet only 79kg / 174 lbs	
Function	"Follow me" LED sign	"Follow me" LED sign
	Exit shutter	Reject foreign object
		Collection through outlet
		Error recovery animation
		Slide extension unit / Low slide extension unit
Number of recycle modules	3 recycle modules 8 recycle modules	
	Free layout recycle module	Free layout recycle module
Capacity	50 notes / recycle	2 / 1 / 0.5 EURO 150 coins   0.2 EURO 160 coins   0.1 / 0.05 EURO 200 coins   0.02 EURO 250 coins   0.01 EURO 350 coins
Coin overflow tray capacity		50 coins

	CI-5B (banknote recycler)	CI-10C (coin recycler)
Collection capacity	150 notes (based on banknote thickness of 0.3mm)	
Total capacity of banknotes/coins	300 notes	Depends on a recycle module configuration
Deposit Capacity of inlet: Speed of cash in:	5 notes (with cover closed) 30 notes (with cover opened) 3 notes / sec	50 coins 5 coins / sec
<b>Dispensing</b> Capacity of outlet: Speed of cash out:	10 notes 3 notes / sec	50 coins 4 coins / sec
Recognition unit	Counterfeit detection	Counterfeit detection
Currencies	EURO Other currencies on request	EURO Other currencies on request
Terminal	FCC Controls CI-5B and CI-10C. FCC must be located middle position between CI-5B and CI-10C.	
Supply voltage range	DC24V + 10% (supply from FCC)	AC100V - 240V
Nominal frequency	50/60Hz	50/60Hz
Approval	CE, UL	CE, UL

\*Specifications are subject to change without notice. Please read the instruction manual carefully to ensure correct equipment usage. All figures, capacities and speeds quoted in this brochure are as tested by GLORY LTD. They may vary depending on usage conditions and are not guaranteed.

### **Related solutions...**

#### CI-10

Compact cash recycling solution, enabling automated cash handling at point of sale positions.

CI-5

Specifically designed for smaller retail environments, CI-5 securely automates banknote and coin payments at the point-of-sale.



#### **CI-SERVER**

Centralised management of cash throughout a store in the front and back office.



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BRO-CI-HYBRID-1020/EURO 1.0

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